

Name and Lastname			
Passport number		Phone:	
Address			
State / ZIP / Country			
E-mail address			

# rooms		Check-in date	/	/
# persons		Check-out date	/	/

Type of credit card (Visa, Mastercard,...): _____

card number . . . - . . . - . . . - . . .

Expiration date: ____ / ____ 3-digit security code: ____

I (legal card holder) _____
 authorize OLARTEGOTXIA, s.l. to charge my credit card with the
 amount of _____ euros, as a down payment for my reservation
 of my stay at ETXATOA.

signature

This payment represents 40% of the reserved services. The remaining amount will be paid at check-in, in ETXATOA.

With my signature at the bottom of this document, I declare that I have read and I accept the general conditions written on the following page.

Date

I sign and I accept

CASA rural B&B

GENERAL CONDITIONS

RESERVATION CONFIRMATION

Please fill up this questionnaire, sign it and send it to us as soon as you can by e-mail, fax or regular mail. Once we receive it correctly, we'll charge your credit card with the amount stated above for a 40% down payment of the reserved services, after which your reservation will be guaranteed. The remaining amount will be paid at check-in, in ETXATOA, once you confirm your room acceptance.

CHECK-IN

Check-in time is between 5pm and 8pm. For later-than-8pm check-ins, a prior advice is mandatory. Any client who does not check in ETXATOA by 8.15pm without a prior notification will lose the rights reserved and his/her room/s will be treated as a no-show and could be taken by other/s person/s.

CHECK-OUT

Check-out time will be no later than noon. In some cases, and only if the room is not reserved for that day, the client could ask for a late check-out. There is also a possibility, for checking out clients, of purchasing an additional day at a 50%-off rate in order to use the room until 8pm on check-out date.

SMOKING

Smoking is completely prohibited inside the house. Those clients who do smoke will be immediately expelled from the house with no reimbursement rights.

PETS

ETXATOA does not allow pets inside the house. There is a covered porch and a 10.000-ft² fenced land right by the house that can be used for that purpose.

CANCELLATIONS

If a cancellation is made with at least 30 days prior to the arrival date, 90% of the down payment will be refunded. If a cancellation is made with less-than-30-days advance from the arrival date, 90% of the down payment will be refunded as soon as and only if the room/s is/are reserved by other client/s.

PERSONAL DATA

Filling this questionnaire, the client accepts and authorizes the family business that owns ETXATOA (Olarategotxia, S.L.) to use and treat his/her provided personal data in order to handle on-line reservations, properly keep all the data, improve the commercial relationship with all of its clients and keep them informed with news, and/or special promotions about our products and services.

Olarategotxia, S.L. commits to the fulfillment of the effective regulations on Data Treatment as in the Spanish L.O. 15/1999, and article 12.1 of the Spanish L.O. 1/1992.

Olarategotxia, S.L. informs that any client can use his/her right to access, modify, cancel or oppose to his/her data, simply by sending a written notification to: Olarategotxia, S.L. San Lorentzo kalea, 31 (Casa "ETXATOA"), Oderitz 31879 (Nafarroa). Basque Country (Baskenland). Spain.

Olarategotxia, S.L. will not reveal any of the data to any third party, guarantees the privacy and confidentiality of the client's personal data, at the same time that assures that the data will be housed on a server with the established safety measures.

In case of not being interested on receiving news and/or promotions, the client will have to notify us by sending us a written document via e-mail to info@etxatoa.com or by regular mail to the address just mentioned.

ETXATOA Landetxea
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spain

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